

# AUDIOLOGY Services during COVID-19

The Walk in Repair clinic is **NOT** running at present.

Batteries cannot be collected from the hospital, please only come in if you have a booked appointment.

## For Hearing aid batteries or tubes:

- Request via email or by posting in your battery book/card.
- Please state your name, address and type of batteries.

## For Hearing aid repairs:

- Please post your aid/s OR contact us to discuss your aid/s.
- If you are unable to do so, we can arrange a face-to-face appointment but these are limited. The current wait for a face to face repair at the Royal Surrey is 2-3 weeks.
- For **Lost aids** please contact us by email or phone.
- Our clinics in Haslemere, Cranleigh and West Byfleet are fully open, although slightly reduced in frequency.

Email: [rsc-tr.Audiology@nhs.net](mailto:rsc-tr.Audiology@nhs.net)

**Address:** Audiology Department  
Royal Surrey County Hospital  
Egerton Road  
Guildford  
GU2 7XX

**Phone:** 01483 464108

Please note: our phone lines can be very busy so please leave a message where possible.

This service information is correct as of January 2021. For up-to-date information, please check our website: <https://www.royalsurrey.nhs.uk/audiology>